

A) Sunny Days Palma “All Inclusive”

<u>Meals</u>	Main Restaurant Breakfast Lunch Dinner	From 07:00 till 10:00 From 13:00 till 15:00 From 19:00 till 22:00
<u>Snacks</u>	Snack bar	From 10:00 till 10:30 Tea & Coffee buffet From 10:30 till 17:00 Bakery buffet From 12:30 till 17:00 Hot buffet & Salads
<u>Beverage service</u>	Spanish Lobby bar & Beach Bar Pool bar	From 10:00 till 24:00 From 10:00 till sunset
<u>Beverage information</u>	Be kindly informed that fresh juices, ice-cream, and imported alcoholics are not included in AI system	
<u>Discounts</u>	Guests are entitled for 50 % discount at pizzeria and Fish restaurant during the stay. For reservation please contact our Guest Relation in the hotel Lobby	
<u>AI privileges</u>	Your AI privileges will be counted from 10:00 till 24:00 The bracelet has to be worn the whole stay and to be shown if requested.	
<u>Safe</u>	Available in the room free of charge. You can find an instruction paper in different languages inside of the wardrobe on the door. Kindly be advised to keep the safe door opened before your check out .The Management of “Sunny Days Palma De Mirette” takes no responsibility for valuables left in your room, which are not deposited in the safe.	
<u>Towel card & Towels</u>	The towel card, which you received upon check in, entitles you to get one towel each a day at one of our Towel Centers. And the guest needs to give the towel back to the towel centre and get his card by the end of the day. In case of 'lost towel or towel card you will be charged with amount of 50 L.E.	
<u>Dress code</u>	We kindly request you not to wear swimming costumes in the restaurant during the breakfast, lunch and dinner. Please don't wear sleepers, shirts without sleeves or shorts during the dinner time.	
<u>Sport & Animation Evening entertainment</u>	You can get all information about our animation program and our kids club from our info board, located in front of the main restaurant. Seven nights per week different shows, daily kids, and open disco.	
<u>Health Club</u>	Open from 09:00 am till 20:00 pm. Fitness room is free of charge. Massage, sauna and steam bath from 09:00 am till 17:00 pm against extra charge. For more information you can contact (Ext. 681). It is not permitted to use the gym room without sport shoes and it is not allowed for the persons under 16 th year to use the fitness room.	
<u>Kids club</u>	Daily changing activity programs with professional animators. Open from 10:00 till 12:30 and from 15:00 till 17:00.	
<u>Billiard</u>	Available at the second floor near the lobby bar and at the first floor near the entrance to the coffee shop, open daily from 10:00 till 24:00 against charge.	
<u>Doctor</u>	The clinic is open daily (with extra charge) From 12:00 till 13:00 and from 19:00 till 20:00 ** In emergency cases please call Ext. 2 (24 hours) **	
<u>Room cleaning</u>	Room cleaning hours: daily from 9:00 am to 17:00 pm If you prefer a special time for cleaning, please use the door sign or call Ext. 3.	
<u>Laundry</u>	Please use the requisition and the laundry bag in the wardrobe of your room. You can call the laundry service ext 3	
<u>Min fridge</u>	Your Mini- Fridge is not filled, if you like to have it filled; it will be extra charged according to the price list of our hotel.	
<u>Internet</u>	Internet is against charge.	
<u>Healthy and Safety</u>	Fire Escape map is located on back of each rooms door to show the direction to the nearest exit way.	
<u>Key system</u>	You can leave your room key at any time at the Reception. In case of key loss you will be charged with amount of 100 L.E.	
<u>Guest questioners</u>	You are kindly requested to fill in guest questioner card and deliver it to the Reception desk by 3 days before your departure.	
<u>Check Out</u>	Please note that the check out time is at 12:00 noon. Please, leave your luggage outside the door and deliver to the Reception your room key, towel cards and bracelets. You will get coupon for lunch At lunch you are entitled to have one soft drink per person free of charge. You can settle your account either by cash or by credit card: only (American Express, Visa, and Master). If you would like to stay longer in the room, the hotel provides late check out with extra charge according to hotel availability. For more information please contact the Reception desk (Ext. 2).	

B) Important Notes:

1. “Mini-Bar” is not included and will be charged extra
2. Kindly note that all orders must be consumed within the specified restaurants & bars – as mentioned above - Any order carried outside the outlet as well as invitations will be charged to your room.
3. Any food & beverage consumption after Midnight daily or after 12:00 noon on the departure day will be charged as extras.