

## All INCLUSIVE

Start from 10:30 am till 00:00 am

### BUFFET RESTAURANTS

Caribbean Main Restaurant	Breakfast Lunch Dinner	07:00 am till 10:00 am 13:00 pm till 15:00 pm 19:00 pm till 21:30 pm
Tortuga Beach Restaurant	Breakfast Lunch Dinner	07:30 am till 10:30 am 13:00 pm till 15:00 pm 19:00 pm till 21:00 pm

We are happy to consider Food allergies , intolerances and Diabetic for any inquiries or assistance, please contact Restaurant Manager

### A LA CARTE RESTAURANTS

(Prior reservation needed with Guest Relations daily from 10:00 am to 12:00 am & from 17:00 pm to 18:00 pm )

Arabian BBQ Restaurant	Oriental cuisine dinner Late light buffet Dinner	19:00 pm till 22:00 pm 23:00 till 01:00
Gazebo Italian Restaurant & PUB	Mediterranean Fresh Food	19:00 pm Till 22:00 pm
Santa Lucia (Sea Food Restaurant )	Dinner ( Additional Charge )	19:00 pm Till 22:00 pm
Indian Restaurant(La Palma)	Dinner	19:00 pm till 22:00 pm

### BARS & BEVERAGE

Aloha - Lobby Bar	Soft, hot, local alcoholic drinks and Cocktails	24 Hours (free all inclusive drinks from 10:30 am till 00:00 am)
Aladdin Café	All kinds of alcoholic and non alcoholic drinks Shisha corner (extra charge)	18:30 pm till 00:00 am
Jamaica pool Bar	Soft, hot & local alcoholic drinks Alcoholic beverage	10:00 am till 22:00 PM 10:30 am till 22:00 PM
Cuba Beach Snack Bar	Soft,hot & local alcoholic drinks  Alcoholic beverage  Daily: Snacks  Daily: Ice cream	09:00 am till Sunset  10:30 AM till Sunset  13:00 pm till 17:00 pm  15:00 pm till 17:00 pm
Relax beach Bar	All kind of drinks hot and cold, (Alcoholic and non alcoholic) Alcoholic beverage	10:00 am till Sunset 10:30 AM till Sunset
Coco Loco Fresh Juices bar	Fresh Juice & Shisha (Additional Charge)	09:00 am till Sunset



Dear Sentido Caribbean World Soma Bay Guest

Thank you for choosing our hotel as your first choice to spend your holiday

It is a great pleasure for us to welcome you and to give you a brief about our hotel facilities

And some important information

for you

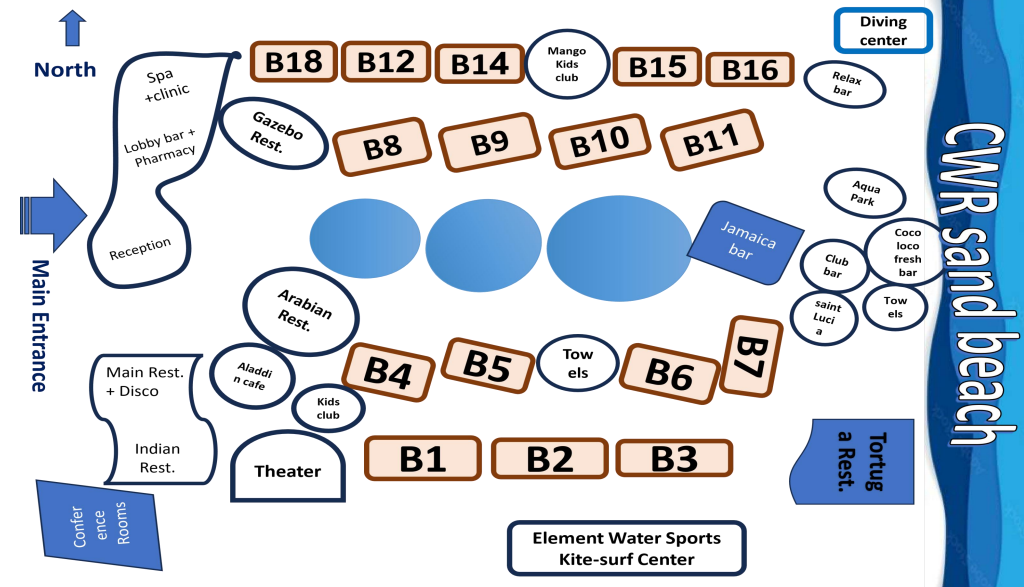
on the following pages

If you have further questions, please do not hesitate to contact or call the Reception # 0

The guest service center # 6385

We wish you a pleasant stay!

The Hotel Management



## **ACTIVITIES & ENTERTAINMENT:**

### **Complimentary Activities**

- **Evening Entertainment:** Enjoy delightful lineup of performances, including a Kid`s Disco at 20:30 followed by a live Show at 21:00 at Amphitheater.
- **Daily Animation program:** Engage in Morning Activities: hosted at both the Pool and Beach.

### **Premium Services & Experiences (Available at an Additional Charge):**

#### **Culinary & Beverage Services**

- **24-Hour Room Service:** To place an order, Please dial Extension 6614. A full menu is available in your room.
- **Mini Bar:** A selection of soft drinks is available for your convenience (additional charges apply).
- **Imported alcohol & primum cocktails:** Indulge in acrated selection of high-end beverages.
- **Coco Loco Bar:** Offering freshly prepared Smoothies , Seasonal fruits and Shisha available daily from 09:00 am till Sunset.
- **Specially Drinks:** Enjoy Bottled beverages, Fresh juices, Movenpick Ice Cream, Turkish Coffee, and espresso made from fresh coffee beans.

#### **Wellness & Retail**

- **Medical Assistance:** A doctor is available 24/7 Hours via Reception.
- **On-Site Pharmacy:** Conveniently located near the lobby bar, Open daily from 10:00 AM till 10:00 PM.
- **Shops & SPA:** Explore a variety of retail outlets, beauty salon and professional hairdressing services, available from 09:00 AM till 20:00 PM.

#### **Luxury Transport & Excursions**

- **Private Transportation:** Shuttle Service to Hurghada and exclusive limousine services are available.
- **Limousine Service Desk:** Located at the Lobby Reception, Open daily from 09:00 AM to 08:00 PM.

#### **Shuttle Bus ( Additional Charge ) & Kid`s free till 06 Years Old**

Caribbean	Hurghada	Price	Senzo	Price
10:00 am	13:00 pm	12 € P.P	13:15 pm	8 € P.P
15:00 pm	19:00 pm	12 € P.P	19:15 pm	8 € P.P
20:00 pm	23:00 pm	12 € P.P	23:15 pm	8 € P.P

- **Adventure & Sports:** Experience thrilling activities such as diving, Kite & Windsurfing, horse riding, quad biking, and professional photography sessions.

#### **Exclusive Dining Experiences**

- **Bedouin Dinner by the beach:** An authentic cultural experience for €33 per person. Reservations are required via the Food and Beverage team.
- **Romantic dinner by the beach:** Aprivate beachfront dining experience for €68 per couple. Pre-booking is required through the Food and Beverage team.

#### **Laundry Service**

- **Laundry bag,** and price list are available in all rooms inside room cupboard. To order via Reception or Housekeeping team.

## **IMPORTANT INFORMATION:**

### **Check-In & Check-Out**

- **Check-in:** From 14:00 PM
- **Check-out:** By 12:00 PM (late check-out available upon request and subject to availability).
- Please return your key card, bracelets, and the towel cards at check out.

### **Connectivity WI/FI**

- **WI-FI:** Complimentary Wi-Fi is available in the hotel

High	Speed	Wi	Fi	( Additional	Charge
30 Minutes	01 Hour	01 Day	03 Day	07 Day	10 Days
5 €	5 €	8 €	20 €	30 €	40 €

### **Housekeeping & Room Policies**

- **In-Room Amenities:** Items such as Cups and white Towels are for in-room use only. Kindly refrain from removing them.
- Considering the surrounding desert environment, we highly recommend keeping your terrace or balcony door securely closed for your comfort.
- **Safe Deposit Box:** Available in all rooms free of charge. The Hotel assumes no responsibility or liability for valuables left in the room.
- **Daily Amenities:** Housekeeping provides two Bottles of water, tea, and Coffee replenished daily.

### **Leisure & Pool Regulations**

- **Sunbed Policy:** Reserving sunbeds is not permitted. Any unattended towels or personal belongings left for more than one hour will be collected and stored in the Lost & Found office.
- **Pool & Aqua Park Operating Hours:**
  - Swimming pools operate until Sunset in winter (heated pool available in winter), while in Summer, swimming hours are extended till 18:00Hrs.
  - Aqua Park: Open from 10:00 AM – 12:00 PM & 03:00 PM – 05:00 PM & 06:00 PM – 08:00 PM..
  - "Do Not Disturb" red flags for the pool and beach are available upon request at the towel center.

### **Dining & Dress Code**

- **Restaurant Policy :** Opening hours may vary seasonally.
- **Dress Code:** Smart casual attire is recommended. Shorts and flip - flops are not permitted in any restaurant during the evening.
- **A La Carte Dining:** Some menu items may be subject to additional charges.
- **Food safety :** For hygiene reasons, removing food from the restaurant is not allowed.

### **Children's Safety & Beach Policy**

- **Supervision :** Children must wear a life jacket or flotation device while using the hotel pools or sea and must be under parental supervision at all times.
- **Topless Sunbathing:** Not permitted at the beach or pool area!.

### **Banking & Fitness Facilitis**

- **ATM & Currency Exchange :** An ATM machine is available in the Lobby (EGP currency only).
- **GYM :** Open daily from 09:00 AM to 07:00 PM.